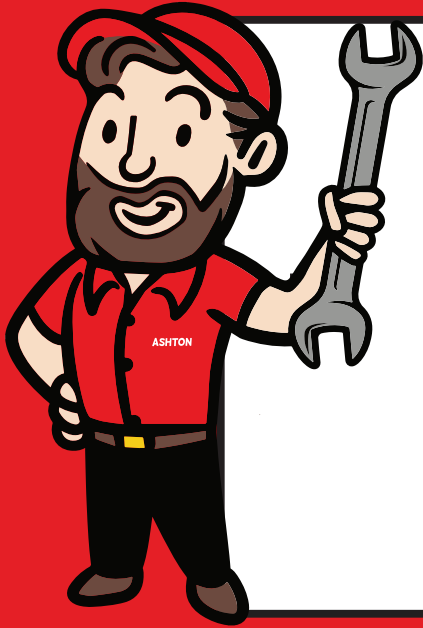


ASHTON HEATING AND COOLING INC. PRESENTS



ASHTON

ADVANTAGE

MAINTENANCE & PROTECTION PLANS

KEEP MORE OF
YOUR MONEY.



GET THE ASHTON ADVANTAGE

Having an Ashton Advantage Protection or Maintenance Plan doesn't just give you potential savings and prevent you from unexpected major expenses! Ashton Advantage plans also provide you with the comfort and peace of mind in knowing that the trusted professionals at Ashton Heating are just a phone call away.

Your Ashton Advantage plan earns you a 5% discount on new equipment purchased from us, to replace aging equipment covered by your plan. Should you move, but stay within our service area, this plan follows you as long as you promptly renew your plan in your new home.*

Never be left out in the cold! All our Ashton Advantage plan holders get top priority when they need service. When you call Ashton with a problem, you are guaranteed an appointment within 24 hours, every time.



SAVE TIME & MONEY!

Avoid sudden and major expenses by choosing a maintenance or protection plan that suits both your wallet and the needs of your appliance.

WE OFFER PLANS FOR EVERY TYPE APPLIANCE!



**ASHTON
ADVANTAGE**
MAINTENANCE PLAN

\$9.99 PER MONTH*
WITH \$59-79.99 ENROLLMENT MAINTENANCE

- ✓ 20% off parts.
- ✓ Discounted Regular Hours Diagnostic fee of only **\$105 + HST.**
- ✓ **FREE** annual 'Magic Maintenance' Inspection & Cleaning while enrolled.
- ✓ VIP Priority Service and 5% Discount on all new equipment purchases.



**ASHTON
ADVANTAGE**
PROTECTION PLAN

\$14.99 PER MONTH
WITH \$59.99 ENROLLMENT MAINTENANCE

- ✓ **FREE** Diagnostic fee.*
- ✓ **FREE** parts, labour and emergency service.*
- ✓ **REDUCED** annual 'Magic Maintenance' Inspection & Cleaning fee of **\$59.99** while enrolled.
- ✓ VIP Priority Service and 5% Discount on all new equipment purchases.



**ASHTON
ADVANTAGE**
PROTECTION PLUS+ PLAN

\$24.99 PER MONTH
WITH \$59.99 ENROLLMENT MAINTENANCE




- ✓ **FREE** Diagnostic fee.*
- ✓ **FREE** parts, labour and emergency service- **WITH NO CAP***
- ✓ **FREE** annual 'Magic Maintenance' Inspection & Cleaning while enrolled.
- ✓ VIP Priority Service and 5% Discount on all new equipment purchases.

*Condensing Boilers, Fireplaces and Tankless Water Heaters Maintenance Plans are **\$14.99/Month**. Some conditions and exclusions apply. Please make sure you read the terms and conditions before signing up for a plan.

NOT SURE WHICH PLAN IS FOR YOU? COMPARE ALL PLAN DETAILS →

COMPARE OUR PLANS

	 ASHTON ADVANTAGE <small>MAINTENANCE PLAN</small>	 ASHTON ADVANTAGE <small>PROTECTION PLAN</small>	 ASHTON ADVANTAGE <small>PROTECTION PLUS+ PLAN</small>
MAJOR APPLIANCES			
NATURAL GAS FURNACES, AIR HANDLERS, ELECTRIC FURNACES, AIR CONDITIONERS, HEAT PUMPS, DUCTLESS SPLITS	\$9.99/ MONTH	\$14.99/ MONTH	\$24.99/ MONTH
CONDENSING BOILERS, TANKLESS WATER HEATERS, AND FIREPLACES	\$14.99/ MONTH	WE CURRENTLY ONLY OFFER MAINTENANCE PLANS FOR THESE ITEMS.	WE CURRENTLY ONLY OFFER MAINTENANCE PLANS FOR THESE ITEMS.
SECONDARY APPLIANCES	*CAN BE ADDED TO ANY MAJOR APPLIANCE PLAN		
STORAGE WATER HEATER, HRV'S, ERV'S, HUMIDIFIERS	\$3.99/ MONTH	WE CURRENTLY ONLY OFFER MAINTENANCE PLANS FOR THESE ITEMS.	WE CURRENTLY ONLY OFFER MAINTENANCE PLANS FOR THESE ITEMS.

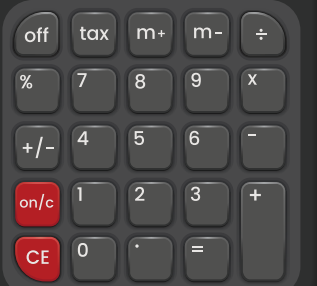
	 ASHTON ADVANTAGE <small>MAINTENANCE PLAN</small>	 ASHTON ADVANTAGE <small>PROTECTION PLAN</small>	 ASHTON ADVANTAGE <small>PROTECTION PLUS+ PLAN</small>
INCLUDED IN YOUR PLAN			
PRIORITY SERVICE	✓	✓	✓
5% DISCOUNT ON ALL NEW APPLIANCE PURCHASES	✓	✓	✓
FREE ANNUAL 'MAGIC MAINTENANCE INSPECTION AND CLEANING	✓	X DISCOUNTED RATE OF \$59.99+HST	✓
FREE REGULAR HOURS SERVICE CALL/DIAGNOSTIC FEE	X DISCOUNTED RATE OF \$105+HST	✓	✓
FREE REPAIR PARTS & SERVICE	X RECEIVE 20% OFF PARTS AND SERVICE	✓	✓
FREE REPAIR LABOUR COST	X	✓	✓
FREE AFTER HOURS AND EMERGENCY SERVICE CALLS	X	✓	✓
NO ANNUAL LIMIT ON PARTS, LABOUR, SERVICE OR DIAGNOSTIC FEES.	X	X LIMITED TO \$800 ANNUALLY	✓

ASHTON ADVANTAGE



KEEP MORE OF
YOUR MONEY.

COMPARE THE COSTS



WITHOUT A PLAN

\$149.99
~~-\$209.99~~ Full price of an annual 'Magic Maintenance' Inspection & Cleaning

\$135.00 Cost of a Single Diagnostic Call

+ **\$300.00**
~~-\$800.00~~ Average cost of repairs during service calls

\$584.99-
1084.99 **Est annual costs could reach or exceed**

VS

MAINTENANCE PLAN

\$119.88 at \$9.99-\$14.99/ Month-for min of 12 months.
~~-\$179.88~~

\$105.00 One Reduced Fee Diagnostic Visit

+ **\$240.00**
~~-\$640.00~~ Average cost of repairs during service calls call

\$464.88 **Est annual costs could reach or exceed ***
~~-\$924.88~~

*PRICING ABOVE DOES NOT INCLUDE YOUR ONE TIME \$59.99-\$79.99 ENROLLMENT FEE. YOU ARE ONLY CHARGED THIS FEE ONCE, AND IF YOU KEEP YOUR PLAN PAST A YEAR YOU DO NOT PAY IT AGAIN.

PROTECTION PLAN

\$179.88 at \$14.99/ Month for minimum 12 months.

\$59.99
~~-\$79.99~~ Reduced Annual Cost of 'Magic Maintenance' Appointments

+ **\$0*** FREE Parts and Labour free up to \$800*

\$239.87 **Total Est. annual costs ***
~~-\$259.87~~

* PRICING ABOVE DOES NOT INCLUDE YOUR ONE TIME \$59.99-\$79.99 ENROLLMENT FEE. YOU ARE ONLY CHARGED THIS FEE ONCE, AND IF YOU KEEP YOUR PLAN PAST A YEAR YOU DO NOT PAY IT AGAIN.

PROTECTION PLUS+ PLAN

\$299.88 at \$24.99/ Month for minimum 12 months.

\$0* FREE 'Magic Maintenance' Appointments

\$0* FREE Parts and Labour with no annual cap.

+
\$299.88 **Total Est. annual costs ***

* PRICING ABOVE DOES NOT INCLUDE YOUR ONE TIME \$59.99-\$79.99 ENROLLMENT FEE. YOU ARE ONLY CHARGED THIS FEE ONCE, AND IF YOU KEEP YOUR PLAN PAST A YEAR YOU DO NOT PAY IT AGAIN.

ASHTON ADVANTAGE PLANS DONT JUST GIVE YOU THE CONVENIENCE OF HAVING 12 EASY, LOW, MONTHLY PAYMENTS!

IF SOMETHING HAPPENS DURING THE LIFE OF YOUR PLAN-

YOU COULD SAVE AN ESTIMATED AVERAGE OF

\$250-\$750



WHEN YOU COMPARE THE COSTS, IT'S EASY TO SEE WHY A MAINTENANCE & PROTECTION PLAN MIGHT BE A GREAT FIT- ESPECIALLY FOR AGING APPLIANCES!

INDIVIDUAL PRICING

ANNUAL 'MAGIC MAINTENANCE' INSPECTION & CLEANING
Most Major Appliances **\$149.99**

ANNUAL 'MAGIC MAINTENANCE' INSPECTION & CLEANING
Condensing Boilers, Fireplaces & Tankless Water Heaters **\$209.00**

ANNUAL 'MAGIC MAINTENANCE' INSPECTION & CLEANING
Seconday Appliances (Storage Water Heater, ERV, HRV, Humidifier) **\$59.00**

SINGLE DIAGNOSTIC SERVICE CALL FEE **\$135.00**

DON'T WANT A PLAN?

Don't worry- We've still got you covered!

*PRICES ARE PER UNIT AND NOT INCLUDING HST

FREQUENTLY ASKED

WHY GET A PLAN?

SAVE HEADACHES AND MONEY

Be prepared for the worst!



By having an HVAC Maintenance or Protection Plan for your appliance, you can avoid unplanned major expenses, while ensuring you get your annual maintenance performed for less than our regular price, with the convenience of low, easy, monthly payments.

VIP PRIORITY TREATMENT



If something is wrong with your appliance, You'll enjoy VIP Priority Treatment. Call, text or email us and we'll be at your door within 24 hours. (Some conditions apply for certain plans- see all Terms and Conditions)

ENSURE APPLIANCE HEALTH

Make sure your appliance is working at its best! Both the Ashton Advantage Maintenance and Protection PLUS+ plans include a Free annual 'Magic Maintenance' inspection and cleaning, and our Protection Plan includes a reduced cost 'Magic Maintenance' for just \$59.99.



We'll contact you to set up your maintenance every year- without you even having to think about it!

You will still of course receive our courtesy personal reminders when it is time to schedule your appointment so you don't have to think about it.

HOW DOES A PLAN SAVE ME MONEY?

Don't just take our word for it!

Check out our cost comparison and savings calculator in this booklet to view the cost with, and without Ashton Advantage Plan Member pricing for the estimated annual average costs for annual maintenance and a single repair.

For older appliances plans might be the perfect way to reduce the risk and fear of unplanned, expensive appliance break downs.

HOW DOES ENROLLMENT WORK?

In order to enter into an Ashton Advantage plan agreement for any major appliance, your appliance is required to undergo a 'Magic Maintenance' Cleaning and Inspection to ensure that your appliance meets all conditions required to be warranted by a plan.

When you choose to begin an Ashton Advantage Plan Agreement with us, we will perform this initial 'Magic Maintenance' Cleaning and Inspection for a discounted price of **\$59.99** per appliance for Main Appliances and **\$79.99** for Tankless Water Heaters, Fireplaces and Boilers.

Any repairs deemed necessary by our technician during this inspection will be required to be completed before entering into a monthly plan agreement.

PLEASE NOTE: All Plans cover one appliance only, and contracts are a minimum term of 12 months. HST is not included in pricing. After one year of enrollment, client can easily choose to re-enroll, or leave the program. Please note that leaving the plan discontinues your coverage as described in the terms and conditions.

WHAT APPLIANCES CAN BE COVERED?

Maintenance, Protection, and Protection PLUS+ plans can be purchased for: Natural Gas furnaces, Air Handlers, Electric furnaces, Air Conditioners, Heat Pumps, Ductless Splits.

Maintenance ONLY plans can be purchased for: Condensing Boilers, Fireplaces and Tankless Water Heaters.

ARE THERE ANY EXCEPTIONS?

PROTECTION AND PROTECTION PLUS+ PLAN COMPONENTS INCLUDED ARE:

Capacitors, contactors, control boards, relays, motors, fans, service valves, gas burners, orifices, valves, ignition systems, flame proving systems, fan/limit controls, transformers, air proving switches.

PROTECTION and PROTECTION PLUS+ PLAN EXCLUSIONS ARE:

Unless covered under the original appliance warranty, the cost of the replacement of the following parts are excluded from coverage under Ashton Advantage Protection and Protection PLUS+ plans, however the agreement does cover labour up to the plan's maximum If your plan includes a maximum.

- The thermostat serving a covered piece of equipment.
- Compressors
- Refrigerant leaks or Refrigerant
- Furnace Venting
- Wires, Switches, Breakers
- Condensate pumps
- Ultraviolet Bulbs
- ECM Motors older than five years
- Ductwork, Diffusers, Grills
- Heat Exchangers
- Filters are not covered, as well as service issues due to plugged filters.
- Lack of airflow is not covered.

This plan is designed to protect the customer from the unexpected cost associated with breakdowns caused by normal wear and tear on the covered equipment. As such, external power interruptions, plugged vents, damage/failures caused by external forces, flood, fire, vandalism, willful acts, and repairs by anyone other than Ashton Heating and Cooling are not covered.

Cabinets, casings, covers, paint, venting, external tubing, batteries, low and high voltage wiring are not covered. Flushing of the heat exchanger and additional cleaning that is required due to insufficient maintenance prior to joining the agreement are excluded from coverage and will be charged to you at our standard labour rate.

We are not responsible for insufficient air distribution due to existing ductwork design or clogged ductwork. Repairs to your equipment made necessary as a result of faulty ancillary equipment are excluded from coverage.

Please read all terms and conditions.

COMPLETE TERMS AND CONDITIONS

REQUIREMENTS TO BEGIN AN ASHTON ADVANTAGE PLAN

In order to begin an **ASHTON ADVANTAGE** Plan Agreement of any kind for any major or secondary appliance, your appliance is required to undergo a **'Magic Maintenance'** Inspection & Cleaning.

A **'Magic Maintenance'** is on a single piece of equipment and includes a systematic and thorough inspection, cleaning and maintenance of the equipment to determine that it is working safely, reliably, and efficiently and needs no repairs or changes to maintenance, in order to qualify for a plan.

When you choose to begin an **ASHTON ADVANTAGE** Plan with us, we will perform this initial inspection and cleaning for the discounted price of **\$59.99** for each Main Appliance (Furnace, Air Conditioner, Heat Pump, Air Handler, Ductless), and **\$79.99** for each Large Appliance (Fireplace, Boilers, Tankless Water Heaters). Add on secondary appliances have no enrollment fees (ERV, HRV, Humidifier, Storage Water Heater) and will be performed free of charge.

Please note secondary appliance maintenance plans for storage water heaters, HRVs, ERVs, and humidifiers can only be purchased in conjunction with one of the three **ASHTON ADVANTAGE** Plan agreements.

REPAIRS RECOMMENDED DURING ENROLLMENT

Any repairs recommended by an Ashton Technician during a **'Magic Maintenance'** Enrollment Inspection & Cleaning must be completed at that time, in order to start your plan.

The cost of these repairs will be quoted to and authorized by the customer prior to any repairs being initiated.

If the customer is unable or unwilling complete the repairs, a plan will not be able to be started, and the customer will be required to pay the full **'Magic Maintenance'** price for each appliance performed as part of the enrollment. (Regular Price is \$149.99 for most regular appliances and \$209.99 for Tankless water heaters, Fireplaces and boilers.) Additionally, the customer would not receive a 90-day diagnostic warranty (**See Below**)

During ANY **'Magic Maintenance'** or **'Diag-**

During ANY **'Magic Maintenance'** or **'Diagnostic Service Call'**, whether enrolled in a plan or not, the customer will be responsible for the full cost of any repairs or maintenance deemed necessary by the technician. If you have a plan that covers parts or includes a parts discount, you will be responsible for the cost of any repairs beyond your discount or exceeding your annual cap, if your plan has a cap.

90 DAY DIAGNOSTIC WARRANTY

If no repairs or maintenance are recommended by your technician, or if repairs or maintenance from your technician are recommended and completed, you will receive a 90-day diagnostic warranty.

If the piece of equipment should fail within the 90-day period following the **'Magic Maintenance'** or **'Diagnostic Service Call'** an Ashton Technician will return and diagnose the problem without charging the **'Diagnostic Service Call'** fee. The cost of these repairs will be quoted to and authorized by the customer prior to any repairs being initiated.

If a customer is unwilling or unable to authorize recommended repairs or maintenance, any future equipment failures or repairs needed as a result, would not be covered by the 90-day diagnostic warranty.

DIAGNOSTIC LIMITATIONS

While we make every reasonable effort to accurately diagnose equipment issues using industry-standard practices and available information at the time of service, certain problems may not be hidden, intermittent or may evolve after inspection.

By participating in this plan, you acknowledge that diagnostic assessments are based on observable conditions at the time, and in rare cases, further investigation may reveal a different underlying issue. Ashton Heating & Cooling cannot be held liable for initial diagnostic conclusions made in good faith based on the information available during the service visit.

QUALIFYING EQUIPMENT

Only approved residential equipment installed in a residential home qualifies for **ASHTON ADVANTAGE** Plan agreements. Specifically, only:

TERMS AND CONDITIONS CONTINUED

- Natural gas and electric furnaces or hot water boilers less than 150,000 BTUH
- Air handlers, split system heat pumps or air conditioners less than 6 tons
- Nominal capacity, duct free split system heat pumps
- Air conditioners less than 3.5 tons nominal capacity
- Natural gas fireplaces less than 55,000 BTUH capacity,
- Natural gas under fired storage type water heaters with less than 50,000 BTUH capacity
- Natural gas tankless water heaters and boilers less than 250,000 BTUH
- Flow through and drum style humidifiers
- HRV and ERV with less than 300 CFM capacity

NON-ELIGIBLE EQUIPMENT

- Oil fired equipment
- Gas logs, conversion burners, window or sleeve heat pumps
- Air conditioners, packaged terminal air conditioners, and rooftop equipment

All equipment must be installed within our normal service areas. Equipment installed in attics or crawl spaces or equipment that requires the use of a ladder to gain access is excluded from our plans unless stated specifically.

The customer must supply reasonable access as defined in the current gas code to all covered equipment.

COVERAGE PERIOD AND RENEWAL

Your **ASHTON ADVANTAGE** agreement is based on a minimum 12-month commitment period. Any discounted services, repairs, priority scheduling, or benefits provided during the plan period are offered in consideration of the full term of the agreement.

Cancellation prior to the end of a 12-month term cannot be done by the customer and can only be completed by Ashton Heating and Cooling, if we choose to allow it. We reserve the right not to allow it for any reason. If the plan is cancelled prior to completion of the 12-month term, we reserve the right to invoice the difference between the discounted member pricing received and the standard retail pricing for any services, repairs, or maintenance completed during the active period of the plan.

Ashton Heating & Cooling will send you a notification of your plan renewal email which will include a link to opt out. If you

do not wish to renew. If you do not opt out, we will renew your agreement for successive periods of one year on the anniversary of the date of your coverage.

Because Protection and Protection PLUS+ Plans include coverage for parts and labour, these plan types require you to complete annual **'Magic Maintenance'** on all covered appliances or we will cancel your plan.

Ashton Heating & Cooling may change the price of the agreement and other terms and conditions of your agreement coverage by giving you notice of these changes at least 30 days prior to the anniversary date.

If you do not wish to renew your agreement or want to cancel due to changes in our terms and conditions, you will have the right to cancel your ASHTON ADVANTAGE plan agreement by providing us written notice within 14 days of renewal or the receipt of documentation outlining planned changes.

Your notice must be written (Mail/Email/Text) and include your name, address, telephone number, and clear direction to cancel your plan agreement. You can contact us at info@ashtonheating.ca.

If you miss payments due to card changes or lack of funds, and the system pauses your subscription, or if we cancel your agreement due to lack of payment longer than one month, you will be responsible for any back payments prior to the cancellation.

We reserve the right to invoice the difference between discounted member pricing received and the standard retail pricing for any services, repairs, or maintenance completed during the active period of the plan.

If you want to re-start your plan and not lose your plan benefits, you must pay the total of all missed payments to catch your account back up.

Ashton Heating & Cooling reserves the right not to offer an agreement to any customer and reserves the right not to renew an agreement for any customer.

A customer who is moving may transfer an agreement to their new home provided it is within Ashton Heating & Cooling's normal service area, and they agree to have a free inspection for approval of the new equipment coverage within 90 days of moving.

TERMS AND CONDITIONS CONTINUED

ASHTON ADVANTAGE MAINTENANCE PLAN AGREEMENT

\$9.99/Month per appliance for Furnace, Air Conditioner, Heat Pump, Air Handler, Ductless.

\$14.99/Month per appliance for Boilers, Tankless Water Heaters, Fireplaces

\$3.99/Month per appliance for ERV, HRV, Humidifier, Storage Water Heater

Your **ASHTON ADVANTAGE** Maintenance Plan agreement includes FREE Annual 'Magic Maintenance' Inspection & Cleaning appointments for the equipment covered by your plan, for the duration of your plan. **ASHTON ADVANTAGE** Maintenance Plan also includes VIP priority scheduling (We will schedule your call within 24 hours) at a reduced diagnostic service call fee of \$105.00+ HST, for the appliance covered under your plan.

Please note that **ASHTON ADVANTAGE** Maintenance Plans do not cover the cost of after-hours or emergency service calls. Should you call after hours or on a Friday when we are unable to schedule you in during regular business hours, you will be required to pay the Emergency/After Hours Diagnostic fee of **\$275**.

You will receive a 20% discount off the regular rate of any required parts for repair/service. Your plan also includes a 5% discount on all new equipment purchases from Ashton Heating & Cooling.

ASHTON ADVANTAGE PROTECTION PLAN AGREEMENT

\$14.99/Month per appliance for Furnace, Air Conditioner, Heat Pump, Air Handler, Ductless. (Boilers, Tankless and Fireplace are only eligible for maintenance plans)

\$3.99/Month per appliance for ERV, HRV, Humidifier, Storage Water Heater

Your **ASHTON ADVANTAGE** Protection Plan includes FREE diagnostic fees and FREE parts and labour for repairs on any components supplied by the original equipment manufacturer for the appliance covered by your plan. Some exclusions may apply, please see the full list in the Exclusions Section following all plan information.

You'll also enjoy VIP priority scheduling, FREE after hours or emergency service call premiums for the appliance covered in your plan, and a 5% discount on all new equip-

ment purchases from Ashton Heating & Cooling.

ASHTON ADVANTAGE Protection Plans do not include free Annual 'Magic Maintenance' Inspections & Cleaning appointments. Instead, you will pay a reduced fee or **\$59.99+HST** for these appointments.

ASHTON ADVANTAGE Protection Plans have an annual cap of \$800.00 on the combined costs of Labour, Parts, Diagnostics, Service and Repairs.

ASHTON ADVANTAGE PROTECTION PLUS+ PLANS

\$24.99/Month per appliance for Furnace, Air Conditioner, Heat Pump, Air Handler, Ductless. (Boilers, Tankless and Fireplace are only eligible for maintenance plans)

\$3.99/Month per appliance for ERV, HRV, Humidifier, Storage Water Heater

With the **ASHTON ADVANTAGE** Protection PLUS+ Plan, you'll enjoy FREE diagnostic charges and FREE repair on any components supplied by the original equipment for the appliance covered by your plan. Some exclusions may apply, please see the full list in the Exclusions Section following all plan information.

Your **ASHTON ADVANTAGE** Protection PLUS+ Plan also provides you with FREE Annual 'Magic Maintenance' Inspection & Cleaning appointments for the covered appliance.

You'll also enjoy VIP priority scheduling, FREE after hours or emergency service call premiums for the appliance covered by your plan and a 5% discount on all new equipment purchases from Ashton Heating and Cooling.

ASHTON ADVANTAGE Protection PLUS+ Plans have no annual cap of on qualifying Labour, Parts, Diagnostics, Service and Repairs.

EXCLUSIONS

PROTECTION AND PROTECTION PLUS+ PLAN COMPONENTS INCLUDED ARE:

Capacitors, contactors, control boards, relays, motors, fans, service valves, gas burners, orifices, valves, ignition systems, flame proving systems, fan/limit controls, transformers, air proving switches.

TERMS AND CONDITIONS CONTINUED

EXCLUSIONS CONTINUED:

PROTECTION and PROTECTION PLUS+ PLAN EXCLUSIONS ARE:

Unless covered under the original appliance warranty, the cost of the replacement of the following parts are excluded from coverage under Ashton Advantage Protection and Protection PLUS+ plans, however the agreement does cover labour up to the plan's maximum. If your plan includes a maximum.

- The thermostat serving a covered piece of equipment.
- Compressors
- Refrigerant leaks or Refrigerant
- Furnace Venting
- Wires, Switches, Breakers
- Condensate pumps
- Ultraviolet Bulbs
- ECM Motors older than five years
- Ductwork, Diffusers, Grills
- Heat Exchangers
- Filters are not covered, as well as service issues due to plugged filters.
- Lack of airflow is not covered.

This plan is designed to protect the customer from the unexpected cost associated with breakdowns caused by normal wear and tear on the covered equipment.

As such, external power interruptions,

plugged vents, damage/failures caused by external forces, flood, fire, vandalism, willful acts, and repairs by anyone other than Ashton Heating and Cooling are not covered.

Cabinets, casings, covers, paint, venting, external tubing, batteries, low and high voltage wiring are not covered.

Flushing of the heat exchanger and additional cleaning that is required due to insufficient maintenance prior to joining the agreement are excluded from coverage and will be charged to you at our standard labour rate.

We are not responsible for insufficient air distribution due to existing ductwork design or clogged ductwork. Repairs to your equipment made necessary as a result of faulty ancillary equipment are excluded from coverage.

LIMITS OF LIABILITY

Ashton Heating & Cooling INC. accepts no liability for consequential damage. While Ashton Heating and Cooling Component repair/replacement is at the sole discretion of Ashton Heating & Cooling INC. If we are unable to repair your equipment for any reason (such as, but not limited to, lack of availability of parts) then our sole obligation is to terminate the agreement.

**READY TO
KEEP MORE OF
YOUR MONEY?
SIGN UP TODAY!**





ASHTON

HEATING & COOLING

CALL OR TEXT US ANY TIME!